

National Supplier Clearinghouse Advisory Committee (NSCAC)

Improving communication between the National Supplier Clearinghouse (NSC) and the supplier community

NSCAC MEETING MINUTES WITH THE NSC

Date: Thursday, March 29th, 2018

Time: 9:30am pacific

Medtrade

Mandalay Bay Convention Center

Room: Tradewinds B

Present: Paula Koenig, Kimberlie Rogers-Bowers, Lisa Wells, Mary Stoner, Sheila Roberson, Sheila Roberson, Kim Brummett, Jolene Ward, Guests: Barb Stockert, and Sherry Givens.

NSC: Nancy Parker, Michael Holoman. CBIC: Elaine Hensley.

Meeting opened at 9:23am.

Minutes typed by Rose Schafhauser

1. Roll Call: Rose Schafhauser conducted roll call.
2. Statement of protocol for NSC meetings: Paula Koenig: Only NSCAC Members are able to vote on NSCAC business. Do not discuss individual company issues before or after the NSCAC/NSC meeting. There will be no recording of the meeting without the approval of the NSCAC and NSC. IN ADDITION: NSCAC membership communication with NSC: need to keep it professional. We can be forceful, but respectful. The NSC is not required to work with the NSCAC.
3. Approval of the January 2018 meeting minutes:
 - a. Motion to approve as presented by Jolene Ward.
 - b. Second by Sheila Roberson.
 - c. Motion carried.
4. Old/Recurring Business:
 - a. NSC Site Inspection issues: Still having issues of inspectors coming in presenting ID and letter and ask them to send everything into the NSC.
 - i. Full-length inspection vs. an observational inspection: request for article to educate suppliers.
 1. January update: Michael was to talk to SACU about this.
 - ii. Information Discovery Services (IDS) – received a visit and had the lamented letter. Request to have notice when new entities are doing site visits. Helpful to know the companies that the NSC contracts with.
 - iii. NSC indicated they will put a notice out on that.
 - b. CMS 855S Application/Revalidation Issues: No issues reported.
 - i. Paula Koenig discussed one issue when doing a revalidation and it has not closed yet for the record is locked. Having to do paper application.
 1. In PECOS 2.0 right now is the way it is designed, there is no choice. There is no timeline when it will be addressed. No timeline.
 - c. Licensure/Accreditation Issues? All
 - i. Licensure database revamped: Feedback from NSCAC membership: The Committee provided feedback that they really like it and it is a major improvement.
 1. The NSC reaches out on a quarterly basis to the states. Send an email to the NSC email address if you find any changes that are needed. The NSC information is as good as what they get.
 - ii. Edit for Accreditation: CMS will be sending letter to suppliers who had claims in recent period that would fail accreditation edit.
 1. January update: Been requesting information from CMS. Some of the information not accurate enough therefore there has been a delay in putting the edits on. Have been pushing CMS to do education on it. Update?

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- a. Response: no implementation date as of today.
 - d. PECOS issues related Physicians: CMS has implemented a system fix as of March 5, 2018 to allow for capped rental items to be billed through the cap. Suppliers are advised that they can resubmit claims that were denied for this reason as long as they are within the timely filing limit.
 - i. Summarized the issue. But still dealing with old 13-month rentals that is over a year ago.
 - ii. Other issue is the database inconsistency where both in DME and PMD. The problems are more on Part B enrollment for physicians.
 - 1. The NSC is not able to address the issue. Nancy recommended to bring the issue to the Enrollment Conference for everyone will be there. All A/B MACS will have booths at the conference.
 - e. DMEPOS PECOS: All
 - i. DO's are not able to sign revalidations apps in PECOS per the PECOS Help Desk. A help desk ticket was submitted and responded to.
 - 1. January 2018: NSC recently sent question to CMS on DO – DO can sign the paper application, but PECOS will not allow it. Going to be in the next release and the NSC is pushing back that is not soon enough. Continue to go back and forth to get this done.
 - ii. In PECOS, will not allow anyone else but the AO. Will the NSC accept the DO signature if you are on file?
 - 1. Response: The DO for revalidations - Nancy conveyed a fix in October – it is set for an enhancement. She refuted that it is a fix and hope to get it sooner.
 - f. NSC Contract status is through April 2018: January 2018 RFPs were to come out soon. Update?
 - i. Response: Have the contract for another 7 months. Next expiration will be November. Will rebid most likely this fall.
 - g. Application contact person: The change back in October 2017: The Welcome Letter and revalidation letter will be mailed to the physical address of the contact people on file.
 - i. January 2018 update: There was a tweak. Currently the NSC is having it go out to contact person and correspondence person address as well.
 - ii. It appears to be working and will be taken off the agenda.
 - h. Crosswalk for the accreditation categories and HCPCs code: A crosswalk is posted on the PDAC website, Dmepdac.com, under Resources, then Reports: REMINDER: should be helpful for people to show what codes go under the category. The crosswalk is a Excel format and should be very easy to use. The list will be published quarterly. Anyone using this and if so, any issues or feedback?
 - i. It is being used and appreciated. We will take this off the agenda.
 - ii. Categories – split out by Accreditation – they can change when CMS informs them. Need to get it addressed now for when the edit gets turned back on.
5. New Business:
- a. Other New Business: All
 - i. Review question and answer: Appreciated the response to the one submitted question related to having the DMEPOS Enrollment Status Letters sent to the contact person on file (when requested by the provider) vs. having them sent through the mail. Asked if there is an ETA?
 - 1. Response: No ETA. It will be all or nothing - it would either be email or snail mail – not both.
 - 2. The Committee responded mostly prefer email. But discussed the issue if you get bounce backs – or if it goes to spam. They would only use the email address on their file. Elaine added they use email and it has not been an issue. If they get a bounce back, they usually have a back-up email. Where they did have a problem was small companies and there has been changes.
 - 3. Also discussed this on revalidation letters – both email and snail mail.
6. CBIC:
- a. Round 1: no update.
 - b. Round 2
 - i. Status quo. Get a few complaints – still primary CPAP, oxygen, hospital bed, diabetic supplies. Most issues surround documentation requirements, LCD, F2F, etc. The suppliers have the communication.
 - ii. Form C coming up in July. Should be the last submission since contracts will end December.

- c. Round 2019: still temporary delay. Don't know when next communication will go out. Requesting information from the CBIC about the next round. Discussed losing a few liaisons. They do have other projects they are working on. She now has 11 with another 1 departing in the next month.
 - d. How long does it take to do a bid round?
 - i. Response: Takes about 18 months for bids – for both will be together. Have bid bonds now and they have never done that before and right now, no one is selling them. There is a lot of work with that new requirement.
 - e. Other? No other discussion.
7. Future NSCAC/NSC Meetings:
- a. July teleconference 4th Wednesday of the month: July 25, 2018 at 2pm eastern
 - b. Medtrade Fall: October 15-18, 2018
8. Adjournment: meeting adjourned at 10:07am.