National Supplier Clearinghouse Advisory Committee (NSCAC)

Improving communication between the National Supplier Clearinghouse (NSC) and the supplier community

NSCAC MEETING MINUTES WITH THE NSC

Date: Wednesday, July 26, 2017

Time: 3pm eastern (2pm central, 1pm mountain, noon pacific)

Via Teleconference:

Present: NSCAC: Joan Cross, Tom Hood, Kimberlie Rogers-Bowers, Ronda Buhrmester, Paula Koenig, Deanne Birch,

Sheila Roberson, Jolene Ward, Miriam Lieber, Gwen Turner, Lisa Wells and Rose Schafhauser, administration.

NSC: Nancy Parker and Michael Holoman, **CBIC:** Elaine Hensley-not able to join.

Meeting minutes taken by Rose Schafhauser.

Meeting started at 3:03pm eastern

- Roll Call: NSC staff, CBIC, CMS, NSCAC Members roll call: Joan Cross opened the meeting and Rose Schafhasuer conducted roll call.
- 2. Statement of protocol for meeting: Joan Cross Only NSCAC Members are able to vote on NSCAC business; do not discuss individual company issues before or after the NSCAC/NSC meeting.
- 3. Approval of the meeting minutes from February 28, 2017:
 - a. Miriam Lieber made a motion to accept the minutes as presented.
 - b. Second by Tom Hood.
 - c. Motion carried.
- 4. CMS/NSC updates:
 - a. CMS updates: no updates.
 - b. NSC updates
 - i. The NSC had new updates.
 - ii. Contract update: contract extended through October 5, 2017.
 - 1. CMS asked Palmetto to extend April 2018, but it has not been finalized yet.
- 5. Old Business:
 - a. Site Inspections: no issues.
 - b. CMS855S/Revalidations: no issues. CMS has gotten better on their website and problems should not be as prevalent.
 - c. Licensure/Accreditation
 - i. Licensure Database: no updates since May 2017: Kimberlie Rogers-Bowers indicated that suppliers look for the updates that are being made to the licensure database even if there isn't any updates.
 - 1. Response: Did have an update every month and were not displaying where they normally displayed. For some reason web folks hid the updates. It is all back out there. Should be on licensure page.
- 6. New Business:
 - a. "Modernize' any of the NSC standards/expectations i.e., requiring a hard-wired phone to ring and be answered in a location: Paula discussed that it has been a long time since supplier standards have been updated and so much has changed since they were last updated.
 - i. Response: The NSC suggested writing up suggestions and they would bring it to CMS to entertain them. Need to remember, think about what the standard is trying to accomplish i.e., must have a location, with the landline it was proof that they had a location. The NSCAC will look into this project. Joan added if anyone has any suggestions to forward to the NSCAC operations Rose Schafhauser.
 - b. Other:
 - i. Sheila reported an example on a DO phone number in PECOS, keeps going away. Sheila reported EUS Help Desk said they weren't aware of it being an issue. There wasn't an indication from them

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that they were taking it any further. However, she will take it back to the staff and ask them to move it forward.

- 1. Response: Nancy hasn't had an opportunity to look at the example and will going forward and request that was with the example.
 - a. Lisa Wells indicated experiencing the same problem with the phone number not sticking.
- c. Review of Q & A: there were no further questions or follow-up.
- 7. CBIC updates: Nancy reported for Elaine Hensley.
 - a. Round 1 2017 no update.
 - b. Round 2 Recompete no update.
 - c. Round 2019 still with administration.
 - d. Other no other.
- 8. Future NSCAC/NSC Meetings:
 - a. Medtrade: Wednesday, October 25, 2017: 10:30 to noon for the NSCAC with NSC
 - i. NSC Presentation with Michael is Tuesday October 24 10:30-11:30.
 - b. January teleconference 4th Wednesday of the month: January 24, 2018 will pursue 3pm eastern.
 - c. Medtrade: March 27-29, 2018
- 9. Adjournment: Joan Cross adjourned at 3:18pm eastern.