

National Supplier Clearinghouse Advisory Committee (NSCAC)

Improving communication between the National Supplier Clearinghouse (NSC) and the supplier community

NSCAC MEETING MINUTES WITH THE NSC

Date: Wednesday, January 24th, 2018

Time: 3:00pm eastern (2pm central, 1pm mountain, 12pm pacific)

Via Teleconference

Present: NSCAC: Joan Cross, Paula Koenig, Miriam Lieber, Tom Hood, Gwen Turner, Jolene Ward, Lisa Wells, Debra Silvers, Mary Stoner, Sheila Roberson, Deanne Birch, David Chandler and administration, Rose Schafhauser.

NSC: Michael Holoman.

Absent: Laura Williard, Dan Fedor, Ronda Buhrmester, Judy Bunn and Mindy Eberhart

Meeting start at 3:01pm eastern time.

1. Roll Call and reminder of teleconference rules: Rose Schafhauser conducted roll call reminded everyone to put your phones on mute if you are not talking and to please not put the call on hold if you have to leave the call.
2. Statement of protocol for NSC meetings: Joan Cross: Only NSCAC Members are able to vote on NSCAC business. Do not discuss individual company issues before or after the NSCAC/NSC meeting. There will be no recording of the meeting without the approval of the NSCAC and NSC. IN ADDITION: NSCAC membership communication with NSC: need to keep it professional. We can be forceful, but respectful.
3. Approval of the October 25, 2017 meeting minutes: Miriam Lieber
 - a. Motion to approve the meeting minutes as presented by Tom Hood.
 - b. Second by Kimberlie Rogers-Bowers.
 - c. Motion carried.
4. CMS/NSC updates:
 - a. CMS updates: no one from CMS on the call.
 - b. NSC updates: Michael Holoman reported the following:
 - i. Watch for information about the Provider Enrollment F2F conference hosted by CMS. Opportunity for suppliers to come in to speak with CMS directly and the managers that deals with enrollment. Supposed to have 2 this year. One in September in New Orleans.
 - ii. Enrollment fee for 2018: \$569
 - iii. Issues with accreditation companies submitting files over to them: make sure to watch for discrepancies and let the NSC know.
5. Old/Recurring Business:
 - a. NSC Site Inspection issues:
 - i. Full-length inspection vs. an observational inspection: new contractor and showing of letter and ID. Someone came into do an observation that did not have letter and did not have ID. Kimberlie asked if in the next newsletter could educate suppliers on what to expect on an observational inspection and how it differs from full-length visit.
 1. Response: If they do not have ID, do not proceed. Observational is just to ensure you are there and should have the form. Michael will talk to SACU about this.
 - b. CMS 855S Application/Revalidation Issues: there were no issues.
 - c. Licensure/Accreditation Issues?
 - i. Licensure database was to be revamped. There will be a search function code by name – look by product code for licensure requirement for all states.
 1. Response: Still pending, the revamp is coming. Have sent the NSC a test. It is an overhaul. Doing their best to get it pushed out.

NSCAC Operations

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- ii. Edit for Accreditation: CMS will be sending letter to suppliers who had claims in recent period that would fail accreditation edit. Suppliers haven't received anything on this yet. Is this happening and if not, will notification be sent if you are not accredited for the product category.
 - 1. Response: Been requesting information from CMS and Nancy has done a lot of research on this. Some the information not accurate enough. So there has been a delay in putting the edits on. Have been pushing CMS to do education on it. They have not heard from CMS yet. Any information that they can put out, Michael will get it out there.
 - d. PECOS issues related Physicians: still an issue.
 - e. DMEPOS PECOS: All
 - i. DO's are not able to sign revalidations apps in PECOS per the PECOS Help Desk. The issue is on the table at CMS. The NSC understands the issue, but cannot fix it, however, it will be left on the agenda. Was there any update?
 - 1. Response: Recently sent question to CMS on DO – DO can sign the paper application, but PECOS will not allow it. Going to be in the next release and the NSC is pushing back that is not soon enough. Continue to go back and forth to get this done.
 - f. NSC Contract status is through April 2018: any movement?
 - i. Response: No news. RFP's will be coming out soon.
6. New Business:
- a. Application contact person: The change back in October 2017: the Welcome Letter and revalidation letter will be mailed to the physical address of the contact people on file. There was no feedback so far.
 - i. Response: There is a tweak. Currently the NSC is having it go out to contact person and correspondence person as well.
 - b. Crosswalk for the accreditation categories and HCPCs code: A crosswalk is posted on the PDAC website. Feedback was that it may not be used.
 - i. Response: Michael added it should be helpful for people to show what codes go under the category. The crosswalk is a Excel format and should be very easy to use.
 - ii. Location: It is under reports on the PDAC.
 - c. Other New Business: no other new business presented.
 - d. Review NSC Question:
 - i. Asked for clarification, when NSC gets information from Accreditation, do they address the differences pro or pre-actively.
 - 1. Response: When the NSC enters the information, if anything in billing report doesn't match up with accreditation, the supplier will be contacted. The analyst or site inspector will bring it up.
 - 2. The Q & A will be updated.
7. CBIC: Elaine Hensley was not on the call and therefore no update.
- a. Round 1, Round 2, Round 2019
 - b. Other?
8. Future NSCAC/NSC Meetings:
- a. Medtrade Spring: March 27-29, 2018: looking at the last day of Medtrade. Most likely in the morning. Michael to let Rose know when the NSC session will be.
 - b. July teleconference 4th Wednesday of the month: July 25, 2018 at 2pm eastern
 - c. Medtrade Fall: October 15-18, 2018: looking at the last day of Medtrade.
9. Adjournment: Joan Cross adjourned the meeting at 3:24pm eastern.

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