Month/ Year	Category	National Supplier Clearinghouse Advisory Committee (NSCAC) Questions October 2016	Answer	Status
Oct/2016	Licensure/Accreditation/ Bonding	1. In regards to CR9371, where VMS will develop an edit for HCPCS codes in the product categories named MIPPA as requiring accreditation. This edit will deny claims for these codes unless you have been identified as accredited at the time the services were rendered and verified on your Medicare Enrollment Application Form CMS-855S, or you are currently exempt from meeting the accreditation requirements as discussed in CR9371. It includes a list of HCPCs that are affected by new edits on 10/03. The CR says that these denials will not be appealable. a. What is the process if suppliers find that one of the product categories they provide, and are accredited for, is somehow not reflected appropriately in PECOS and causes denials; i. How can we get it fixed, especially retroactively if we can prove that they are accredited?	1) Ensure the NSC also has the appropriate product/service on file in Section 3D of the CMS-855S by reviewing their PECOS record. If any are missing, submit a change of information updating Section 3 to the NSC either through PECOS or the hardcopy 855S. As a reminder you may access PECOS by logging in at: https://pecos.cms.hhs.gov/pecos/login.do. 2) Contact the appropriate accreditation organization to verify the accreditation product category has been reported to the NSC.	
Oct/2016	Licensure/Accreditation/ Bonding	2. Comments below are in relation to the new web portal created for uploading licenses: a. Positive Feedback: i. Like the convenience of being able to upload licenses vs. mailing them in ii. Like how the system pre-populates anything previously entered; great feature! iii. We tested the system by entering one branch's PTAN and a different branch's NPI # to see if the system would detect that the NPI/PTAN did not belong to the same location. The system knew the information was inaccurate and advised us that our information needed to be corrected. We then corrected the PTAN to match up with the NPI (and license that we were submitting), and the system accepted the correct information. This is another great feature that will avoid uploading mismatched NPI/PTAN information. b. Recommended Changes: i. The only issue we incurred thus far is with the Security Word Verification. The letters/numbers are very difficult to read.	The NSC appreciates the feedback on the Licensure Documentation Web Form. We will forward the recommended change regarding the Security Word Verification to our application developers as a possible enhancement. Written notification is sent if a valid license has been added to a supplier record.	

		We have to request a new image quite frequently, and then there are still times where we still have difficulty reading them. If there is any way to make these verifications a little easier to read, I think that would be beneficial. We work with many web portals that require a security word verification; they are not as difficult to read as the NSC's licensure web portal is. c. Will the NSC send a letter or email verifying this license was received and loaded to profile?	

Oct/2016	Site Visits/Overland Solutions	3. A supplier had a recent site visit where they encountered requests that the NSCAC has been hearing about that we would like addressed:
		  a. Paperwork: the requested paperwork is showed to the surveyor, but the surveyor says they do not want to take copies with them and asked that the supplier faxes it all within 2 days to the name and fax number on the site visit sheet. This seems to be a time waster for the suppliers and the NSC. Is it not allowed that the surveyor take copies with them?
		  b. Branch listings: The surveyor asks for a list of all the branches with addresses along with PTAN numbers. The branches do not typically have this list due to changes that can occur, etc. Doesn't the NSC already have that and isn't it provided to the surveyor?
		  c. Equipment sticker: The surveyor asked for a copy of a supplier's equipment sticker. A copy of it was sent into the NSC. We do not believe there is anything in the supplier or quality standards that requires this that we are aware of. Why are the surveyors asking for this?
			3a: Inspectors ask to view documents on-site to ensure the accuracy of the items, but then may ask for them to be faxed or emailed if paperwork was not provided as part the of the application/revalidation. The surveyor will accept hardcopies if the supplier does not want to comply with the surveyor's email or fax request.
			
			3b: The NSC would only have this information if the additional locations are enrolled. Getting this information on-site allows us to compare the listing to enrolled locations to determine any discrepancies.
			
			3c: The surveyor is not privy to any information supplied to the NSC through an application or revalidation. While this item does not directly relate to a Supplier Standard, it shows a supplier is supplying contact information to the beneficiary should they have questions.	

Updated October 14, 2016. Received October 25, 2016.