

Month/ Year	Category	National Supplier Clearinghouse Advisory Committee (NSCAC) Questions October 2015	Answer	Status
October/ 2015	Other	<p>1. What's the best way for a supplier to report that a contracted supplier is not at the location or at phone number listed, and/or that they are never in the location per their posted hours?</p> <p>1.a. What if a contracted provider</p>	<p>If you need to report a suspected violation of the Medicare DMEPOS supplier standards, please complete the NSC Supplier Audit and Compliance (SACU) referral form. The form is found on the NSC website. From the NSC home page, the PDF form can be found under "NSC Referral Form to Report Possible Supplier Standards Violations" which is located under the heading, Self Service Tools. You may send the form by mail or by fax. For security reasons, the form may not be submitted electronically to the NSC SACU. (Link to NSC website: www.PalmettoGBA.com/NSC)</p> <p>Answer from CBIC: If you suspect a contract supplier may be in violation of the terms of its contract, please contact the local Liaison to report your concerns. We will investigate and either provide education to the company's Authorized Official of its contractual obligations or notify the appropriate contractor and/or CMS of our findings, if applicable. You can find a complete listing of the CBIC Liaisons on our website at: http://dmecompetitivebid.com/Palmetto/Cbic.Nsf/files/Competitive_Bidding_Liaisons_List.pdf/\$File/Competitive_Bidding_Liaisons_List.pdf.</p>	
October/ 2015	Other	<p>2. A supplier has 30 days to submit a CAP and 60 days to submit a Reconsideration. There is going to be some overlap. Say it takes a supplier 25 days to get the CAP in and by the time the Reconsideration is coming due, we haven't heard back on whether they will accept the CAP, so we have no choice but submit a Reconsideration to avoid missing that deadline. However, we find out later that the CAP was accepted so we have to then withdraw the Reconsideration request. Please review instructions on what a supplier should do in this scenario; or if the instructions would vary depending on the reason for the CAP, can you explain those variations?</p>	<p>If a supplier or applicant is close to meeting the 30 days for submitting a CAP, a supplier/applicant can submit a CAP and reconsideration request at the same time. Instructions do not vary for the submission of a CAP or reconsideration if the denial/revocation reason(s) allows for a submission of a CAP. The denial/revocation letter will detail appeal rights.</p>	